



दक्षिण मध्य रेलवे // SOUTH CENTRAL RAILWAY

विजयवाडा मंडल // VIJAYAWADA DIVISION  
मं.रे.प्र.का कार्यालय, वाणिज्य विभाग, विजयवाडा  
Office of the Divisional Railway Manager,  
Commercial Branch,  
Vijayawada.

No. B/C.518/PA/System/2023

Date: 12.02.2024

To

ALL SMRs/CRSs/CBSRs over BZA Division

Sub: Announcements for the arrival/departure of the trains at stations-reg.

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With reference to the above subject matter, it is observed that many Rail Madad/twitter complaints are being received regularly for not making / improper announcements regarding arrival/ departure of the trains and improper updation of information in the display boards/ Coach indication boards at stations.

In this regard, it is hereby instructed that due care should be taken for dissemination of information to travelling public at the stations. Announcements through PA system for the arrival/departure of the trains, display of coach position including announcements of Divyangjans coach position should be made well in advance at all stations to enable passengers, board the trains without any hassle, especially when the duration of stoppage of the train is less than 5 minutes.

All concerned to follow the guidelines strictly.

(MD. Alikhan) 12/2/24  
DCM/1/BZA  
for Sr.DCM/BZA

Copy to All Section CCIs' over BZA division for information and necessary action.